

Quality Policy Statement

Sovereign's aim is to provide building and management services within the construction industry that are of the highest quality. We recognise that customer satisfaction relies upon fully understanding clients' requirements.

For this policy to succeed, the Directors shall ensure that:

- All employees are aware of their responsibilities within the QA (Quality Assurance) system
- All employees have adequate training in the operation of the QA system
- Adequate resources are in place to allow the QA system to operate effectively
- Accurate records are maintained and audits undertaken regularly to ensure company-wide compliance
- QA objectives are set and regularly reviewed
- Regular QA systems reviews are undertaken and continual improvement sought throughout the business

As Managing Director, it is my responsibility to ensure that the Company's policy is implemented and to this end and in recognition that injury, damage and loss can be avoided, we have the responsibility for co-ordinating the overall effectiveness of the Quality Policy within the Company.

This policy forms part of the company's integrated Quality System, which is subject to regular management review as defined in the ISO9001 standard.

This policy is a controlled document.

SIGNED:

DATE: 01st June 2017

Mr Tony Dell – Managing Director
Sovereign Property Services Limited